



**Multi
wash**

friendly | responsible | efficient | effective

YOUR ONE STOP ELITE LAUNDRY SERVICE PROVIDER

Multi Wash Sdn Bhd
Lot 1076, Jalan Jenjarum,
Kg. Sungai Kayu Ara,
47400 Petaling Jaya.

Customer Service : 03-7880 9552
Email : multiwash@gmail.com



M A L A Y S I A

Glossary ▸

Company Profile

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2018





COMPANY BACKGROUND

VISION ►

To be the leading commercial laundry operator in Klang Valley.

MISSION ►

To provide the highest standards of laundry and customer services with emphasis on speed and environmentally friendly practices.

COMPANY BACKGROUND

Multiwash Sdn Bhd, then known as Speed Wash Laundry Sdn Bhd, has its humble beginning on 20 May 1991 with the acquisition of land at Kampung Sungai Kayu Ara, Petaling Jaya, to build a custom designed laundry plant with high-tech machines from Europe. As a family run business, Multiwash's emphasis on continuity, progress, efficiency, highest customer service standards and care for the environment, commits all family members to take a hands-on and pro-active approach in ensuring that the objectives are met.

Today, Multiwash Sdn Bhd prides itself as being the only laundry operator in Klang Valley with a Tunnel Wash System and with a manpower of 80, is capable of producing 30 metric tonnes of laundry daily. Multiwash does not rests on its laurels but instead strive to further excel and expand in view of future demands. Multiwash has also transformed itself from the traditional style of management in order to stay ahead of this competition and has thus, built an organisation that is professionally run and capable of handling any eventualities without compromising on set standards.



BOARD OF DIRECTORS ►

Mr. Kok Weng • Chairman

Mr. Brendon Kok Chee Leong • Director of Sales & Marketing

Mr. Calvin Kok Chee Vie • Director of Operations & Finance

SENIOR MANAGEMENT ►

En. Osman Bin Ghazali • General Manager

Mr. Jubilly Bin Yakim • Marketing Manager

Mr. Jim Ten • Laundry Consultant

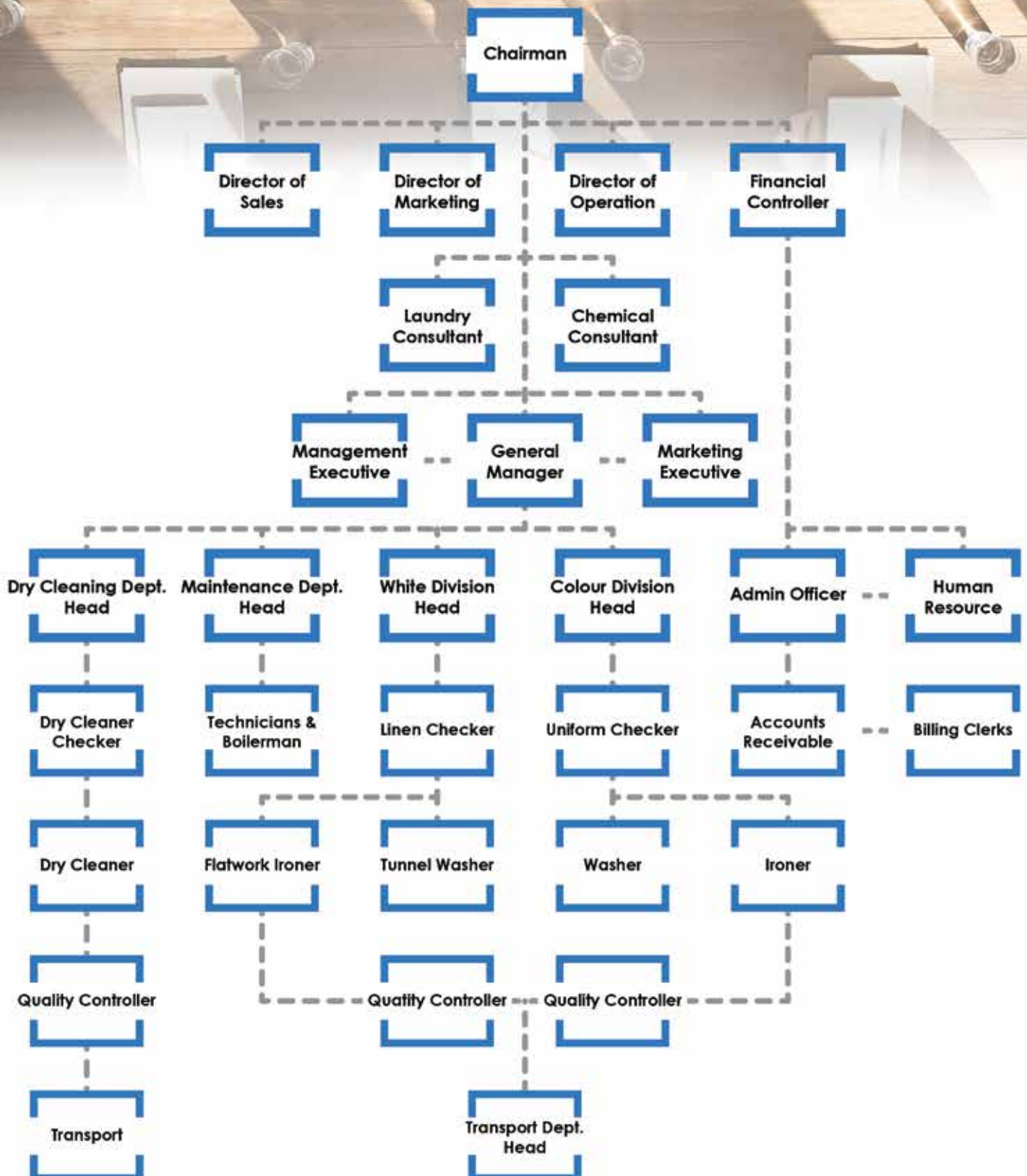
Mdm. Wong Kiew • Production Manager (Dry Cleaning Specialist)

Mr. Lam Kah Weng • Maintenance Manager





ORGANISATION CHART



REFERENCES

1. Loyal Clients

Fraser Residence, Kuala Lumpur
 The Ascott Limited, Kuala Lumpur
 Sofitel, Damansara, Kuala Lumpur
 VE Hotel, Kuala Lumpur
 Mercure Hotel, Kuala Lumpur
 Furama Hotel, Kuala Lumpur
 Tune Hotel, Kuala Lumpur
 Royale Chulan, Kuala Lumpur
 Pyramid Tower Hotel, Bandar Sunway
 Sime Darby Convention Centre, Kuala Lumpur
 Bukit Jalil Golf & Country Resort, Kuala Lumpur
 Le Meridien Hotel, Putrajaya
 Tenera Hotel, Bangi



2. Breakdown Services

These customers entrust us with their laundering requirements during times of need when they own plant needs to be overhauled or during replacement of new machines.

Mandarin Oriental Hotel, Kuala Lumpur
 Renaissance Hotel, Kuala Lumpur
 Shangri-la Hotel, Kuala Lumpur
 Pullman Hotel, Kuala Lumpur
 JW Marriot Hotel, Kuala Lumpur & Putrajaya
 IOI Resort, Cyberjaya



PRODUCTION WORKFORCE

The company employs around 80 local and foreign work force. These workers have between 3-5 years of working experience individually.

Our production lines are divided into 2 Divisions - **WHITE** and **COLOUR**.

The **WHITE** division is further divided into 2 sections -

► Flatwork Section

This section handles all the flatwork ironing of linens like bedsheets, duvet covers, pillow cases, napkins, table cloth, etc.

► Drying & Folding Section

This section handles all the terry linens like bath towels, hand towels, face towels, bath mats, etc which are dried in heavy duty tumble dryers and channelled to automatic folders and packed ready for delivery.

The **COLOUR** division is also further divided into 2 sections -

► Normal Wash

This section processes all types of garments, jackets, uniform and other linens which are not flat. These garments are also dried in smaller, lower capacity tumble dryers and manually ironed by skilled and experienced staff.

► Dry Cleaning

The Dry Cleaning section handles all type of garments, linens, etc that requires specialised laundering processes. Here specially trained and experienced experts are engaged to ensure that the whole laundering process is done according to set standards.



TRADITIONAL LAUNDRY SYSTEM



Unload from lorry



Load to washer



**50 minute
wash cycle,
water consumption
1800 liters**



Load to dryer



**Pull to dryer area
standby and dry**



Unload from washer



**Dry 60 minute
steam consumption 1000 kg**



Unload from dryer



**Pull to
dryer area
ironing or folding**



**Loading & delivery
to hotel**



Linen ironing & packing area



LINEN area



Towel folding & packing area



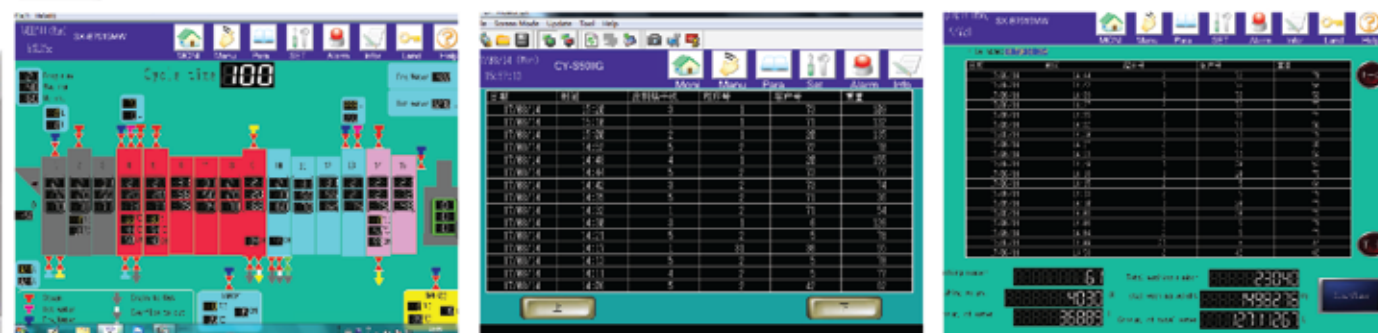
TOWEL area

Based on the realisation of sorting platforms and tunnel washing machines, data can be shared on the central integrated control background.

An intelligent feeding operator reduces concurrent activity, smaller labour intensity, lessen the secondary pollution of linen and improved compatibility between the tunnel washing machine and dryer as well as further enhance the system's overall efficiency. This automatically selects the processing formula which follows the batch until it is automatically unloaded from the dryer and delivered to its finishing destination.

PLC network control realises remote diagnosis and remote control. Applying the touch screen man-machine dialogue makes operation significantly user friendly and more convenient.

PLC control may simultaneously control consistent movements so as to complete automatically, which ensures system secure and stability.



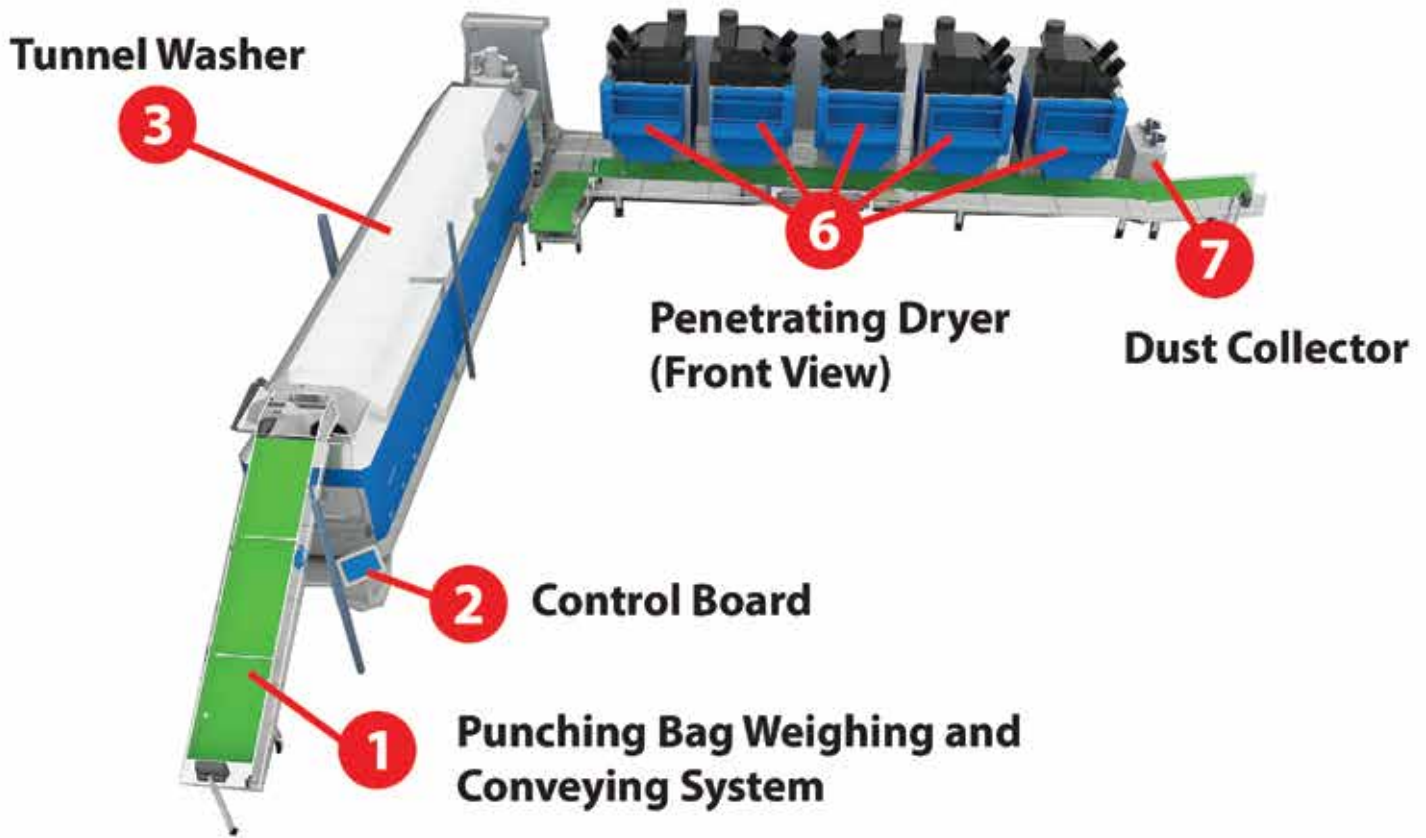
The advantages when these technologies are applied:

- Larger production capacity
- Faster production process
- Standard work quality
- Minimise human error
- Minimise risk of garment damage
- More customer convenience and zero wastage of time

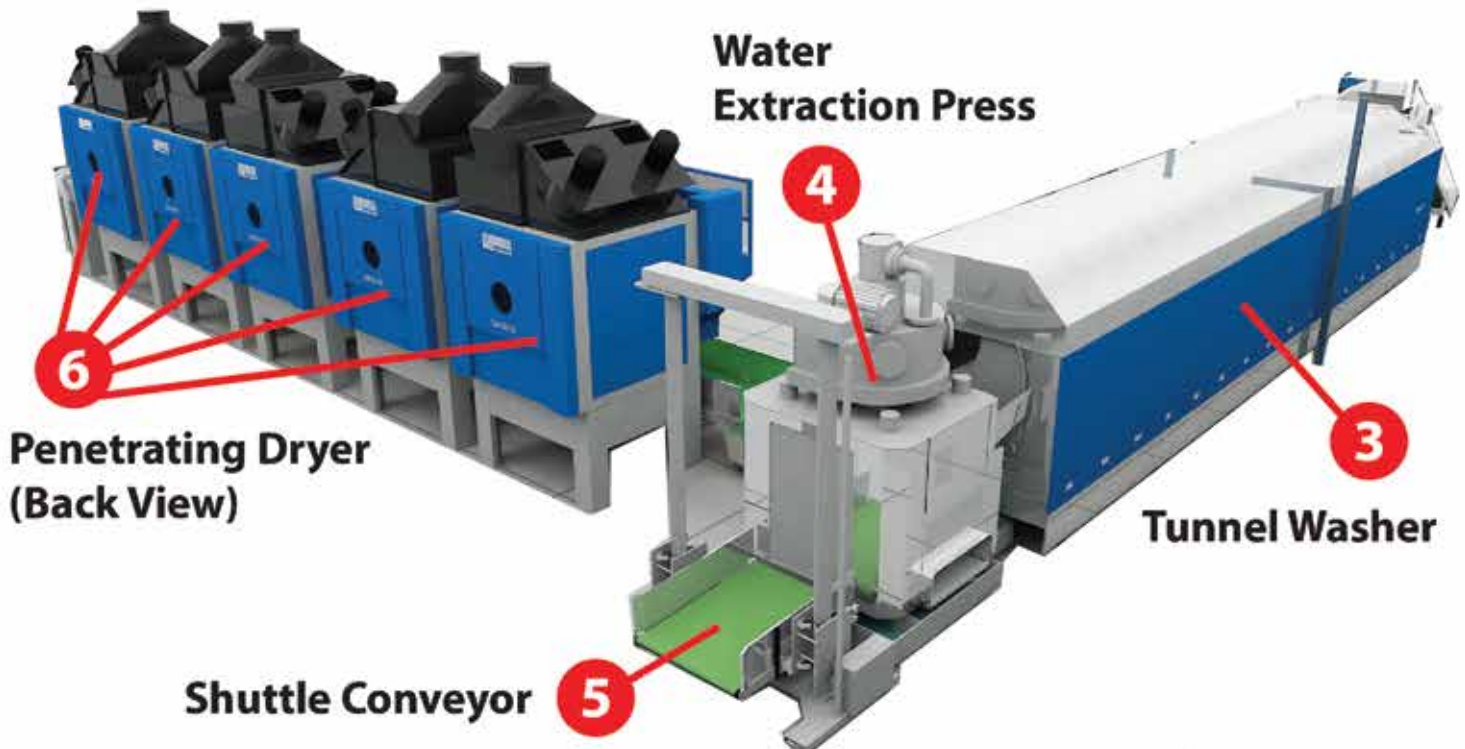
Capacity, Productivity & Transportation

The CBW System is able to produce 2 tons of washed linen per hour whilst the dryer section produces 1.5 tons of dried linen per hour. Flatwork section has 5 units of Flatwork Ironers and is more than sufficient to cope with the washed linen load. A fleet of 14 vehicles ensures that we are equipped to collect and deliver on time, anytime.

FRONT VIEW



BACK VIEW





THE CBW SYSTEM (CONTINUOUS BATCH WASHER)



2018

THE CBW SYSTEM (CONTINUOUS BATCH WASHER)



2018



PROFESSIONAL MEMBER
DRYCLEANING & LAUNDRY INSTITUTE

DRYCLEANING & LAUNDRY INSTITUTE LAUNDRY PERFORMANCE EVALUATION



CBW PERFORMANCE TEST REPORT



Mr. Fred Xue
Oasis Technologies Ltd.
B 5 6/F 58 Nathan Rd.
TST Kowloon, Hongkong
China

9/1/2017

Report # 70143

Location: MULTI WASH SDN BHD-TW

Classification: Hospital linen
Soil Level: Moderate

Tensile Strength Loss:	6
Whiteness Degree:	93
Yellowness:	-2.4
Blood Stain Removal:	45.3
Soil Removal:	35.1
Chlorine Bleach Effectiveness:	55.6

CONDITION MEASURED	ACCEPTABLE	UNACCEPTABLE - Recheck
Final Whiteness Degree	80.0 or more	79.9 or less
Final Yellowness	-2.0 or lower	-1.9 or higher
Blood Stain Removal	40.0 or more	39.9 or less
Soil Removal	28.0 or more	27.9 or less
Bleach Effectiveness	52.0 or more	51.9 or less
TENSILE STRENGTH LOSS		
Light Soil Loads	5% or less	6% or more
Moderate Soil Loads	10% or less	11% or more
Heavy Soil Loads	15% or less	16% or more

LPT results should be used to monitor your particular wash formula. Fluctuations in an established pattern of results could warrant your investigation.

Possible causes for unacceptable results are on the reverse side of this report.

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Laurel, MD 20707
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Toll Free: 800-638-2627
Email: Techline@DLionline.org
Fax: 240-295-0685

PLANT & MACHINERY

The whole factory runs on two main feedlines. These are :-

► WATER

The Company has installed one 36 feet high water storage tank with a capacity of approximately 100,000 gallons. This is to ensure sufficient water storage for supply to the plant. Two units of Industrial Water Filtration System had been installed to clean, soften and filter the water that is supplied by Jabatan Bekalan Air (JBA). This ensures that only clean softened water with correct PH level is sent to the machines for washing.

With the availability of clean water the company can confidently assure customers that all the laundry items washed are of the highest quality and standards.

► STEAM

The Company has four fuel tanks with a combined capacity of 20,000 liters for the storage of diesel. These fuel tanks have been installed to ensure that diesel is always available for uninterrupted production of steam generated by the boilers. The Company has 1 unit each of 12,000 lbs and 16,000 lbs boilers generating equivalent volume of steam a day.

► LIST OF MACHINERY

- Tunnel Washer
- Washer Ectractor
- High Flow Dryer
- Flatwork Ironer
- Linens & Towels Folding Machine
- Dry Clean Machine
- Dry Clean Press / Hot Plate
- Form Finisher



MULTI WASH SDN BHD

Hon. Secretary-General

President

2017

CERTIFICATE OF MEMBERSHIP
SELANGOR
&
KUALA LUMPUR
LAUNDRY
ASSOCIATION

* * * * *

Multi Wash Sdn Bhd (680862-K)

Lot 1076 Jalan Jenjarum, Kg. Sungai Kayu Ara, 47400 Petaling Jaya, Malaysia.

* * * * *

A member of



雪隆洗衣公会
SELANGOR & KUALA LUMPUR
LAUNDRY ASSOCIATION
www.laundryasso.com